THOMSON REUTERS EIKON

PC REQUIREMENTS
THOMSON REUTERS EIKON 4.0

THOMSON REUTERS™

CHAPTER 1 PC REQUIREMENTS

Windows 7	Windows 8
OPERATING SYSTEM	
- Enterprise - Professional - Ultimate - Home Premium - Service Pack 1 supported 32-bit & 64-bit versions	- Basic - Enterprise - Pro 32-bit & 64-bit versions
REQUIRED HARDWARE	
- Intel Core 2 Duo, 2.4GHz or higher 4GB RAM* 1.6GB disk space - Color depth 32-bit	- Intel Core 2 Duo, 2.4GHz or higher 4GB RAM* 1.6GB disk space - Color depth 32-bit
RECOMMENDED TEMPORARY INTERNET FILES SIZE	
250MB (Required: 50MB)	250MB (Required: 50MB)

* 8GB of RAM is recommended for the 64-bit versions of Windows 7 and Windows 8 operating systems.

N.B. In cases where Thomson Reuters Eikon is installed on systems not meeting the hardware requirements, Thomson Reuters may not be able to assist or provide support with performance-related service requests.

THOMSON REUTERS™

CHAPTER 2 REQUIRED SOFTWARE

SOFTWARE	RECOMMENDED VERSION
Microsoft Office	32-bit: • Microsoft Office 2007 SP2 + KB968863 or KB2345035, SP3 • Microsoft Office 2010 + KB2405840 32-bit and 64-bit: • Microsoft Office 2010 SP1, SP2 • Microsoft Office 2013
Visual Basic for Applications (32-bit)	Versions 6.4, 6.5, 7.0, 7.1
MSI Installer	Version 5.0
Microsoft XML 3.0	Version 3.0 SP1 or higher
Microsoft XML 6.0	Version 6.0 or higher
Graphic API	DirectX 9.0 or higher
Internet Explorer	• IE8 • IE9 • IE10 • IE11
Microsoft .Net Framework	• Microsoft .Net Framework Client Profile 4 • Microsoft .Net Framework 4 or higher.
Adobe	• Acrobat Reader 7.0 or higher

For more information

Send us a sales enquiry at thomsonreuters.com/about/contact_us

Read more about our products at thomsonreuters.com/products_services

Find out how to contact your local office thomsonreuters.com/about/locations

THOMSON REUTERS™

THOMSON REUTERS EIKON

GETTING STARTED GUIDE

THOMSON REUTERS

CHAPTER 1 MACHINE PRE-REQUISITES

Refer to the Thomson Reuters Eikon PC Requirements document which is available on Customer Zone.

Link: https://customers.thomsonreuters.com/pazdocsunauth/pazDocs.aspx?did=529318

THOMSON REUTERS

CHAPTER 2 STEPS TO INSTALL THOMSON REUTERS EIKON

Installing Thomson Reuters Eikon is a simple and straight forward process. In order to access the installation package, you need to have received your Thomson Reuters Eikon Welcome e-mail from Thomson Reuters. The e-mail contains your personalized identifier along with a unique address allowing you to activate your login on the Thomson Reuters Platform.

If you have received your Welcome e-mail and you have not yet activated your login, refer to the instructions included with the Welcome e-mail for the first steps to access Thomson Reuters Eikon.

If you have not received the Welcome e-mail and you do not have a valid Thomson Reuters Eikon login, please contact Thomson Reuters. You cannot install the product without a valid login.

The Thomson Reuters Eikon installation package is available at the following address:
https://customers.thomsonreuters.com/eikon/?

Use this page if you want to install the product at home or on a secondary workstation.
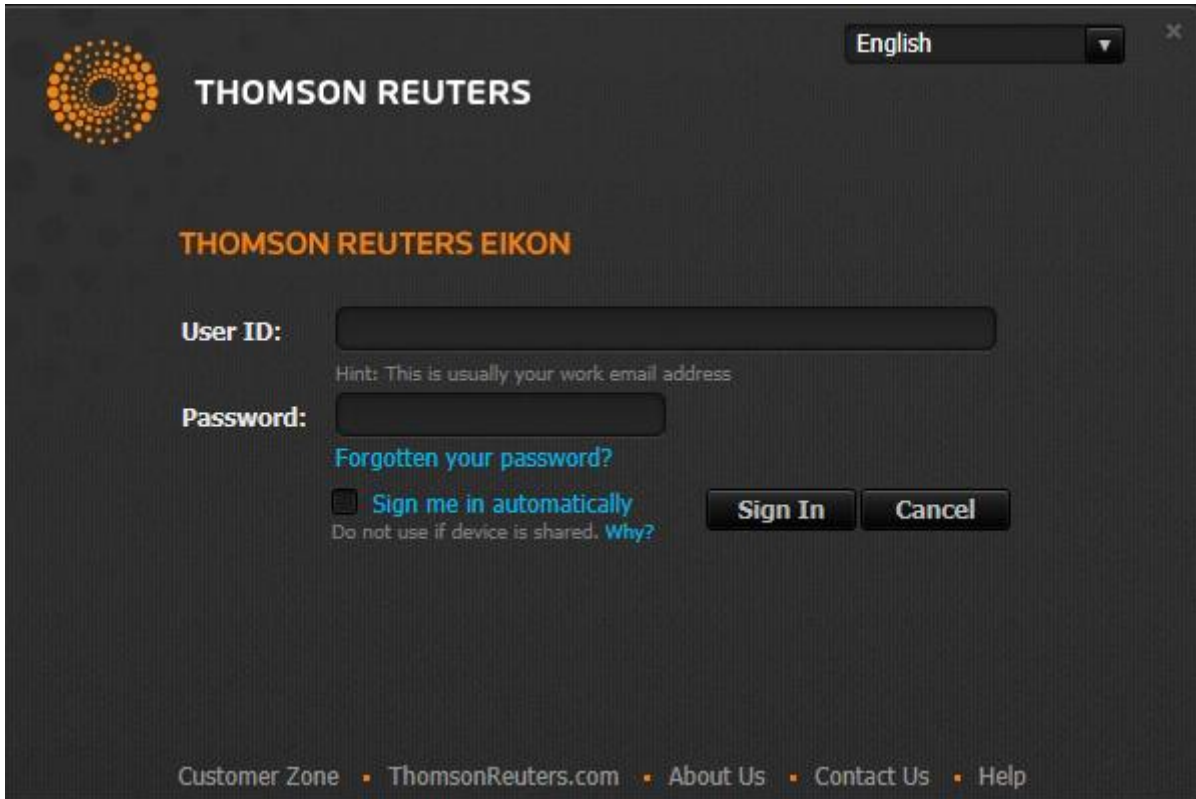
The installation process is described below. You will require a valid, activated, Thomson Reuters Eikon login.

From the main Thomson Reuters Eikon installation home page, click on the "Install Product" button to initiate the installation:
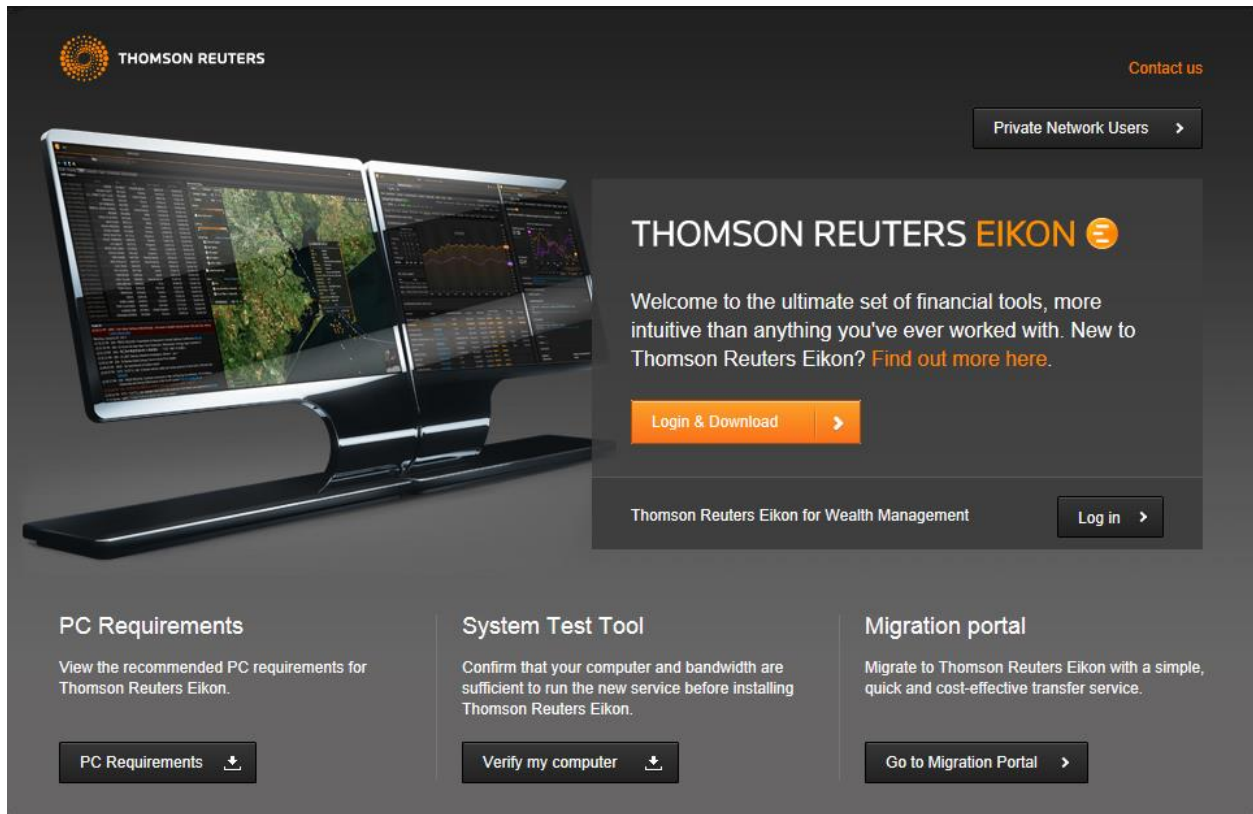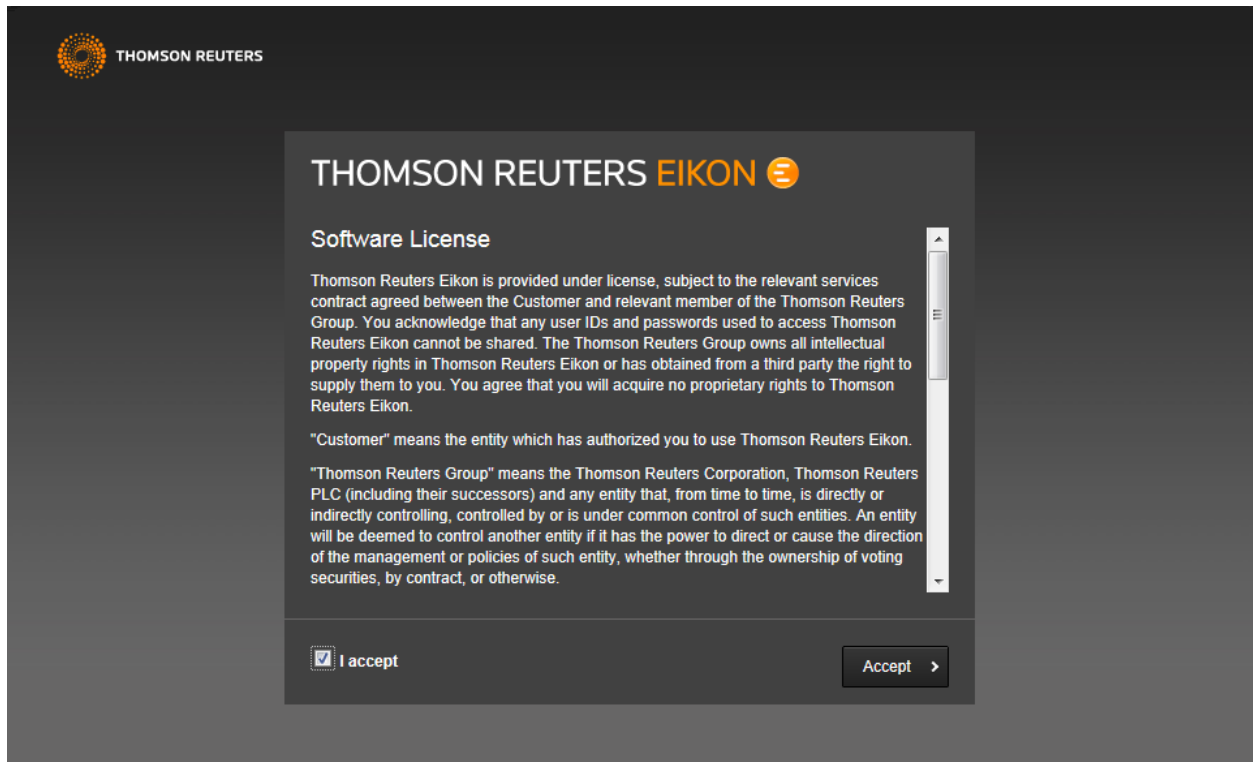

- Clicking on the "Login & Download" button will display the Thomson Reuters Platform sign-on page

THOMSON REUTERS

- Enter your valid ID and password and login to the platform. In case this is the first time you connect to Thomson Reuters Eikon, you should follow the instructions provided in your Welcome e-mail.

- You will be then redirected to the License agreement page.

- Check "I accept" and click "Accept" to move on to the download page.
- Choose your primary office location from the drop down menu and then click on the "Download" button.
-
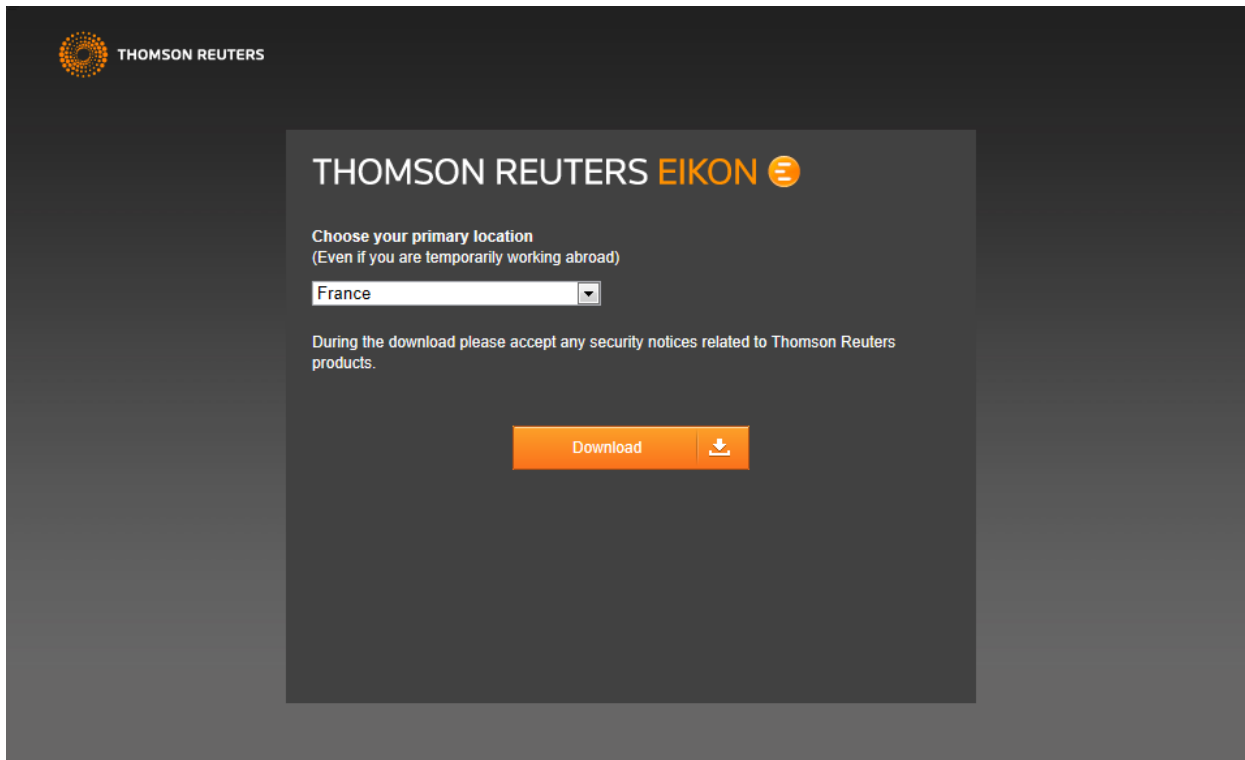
- The standard Internet Explorer file download message box is displayed as shown below
- Click on 'Run'.
  Note: If you are installing on Windows Vista or Windows 7 with User Access Rights activated the default installation is a per-user installation. If you want to perform a per-machine installation you should save the installation starter locally to your workstation and then right click on it and select "Run as administrator".
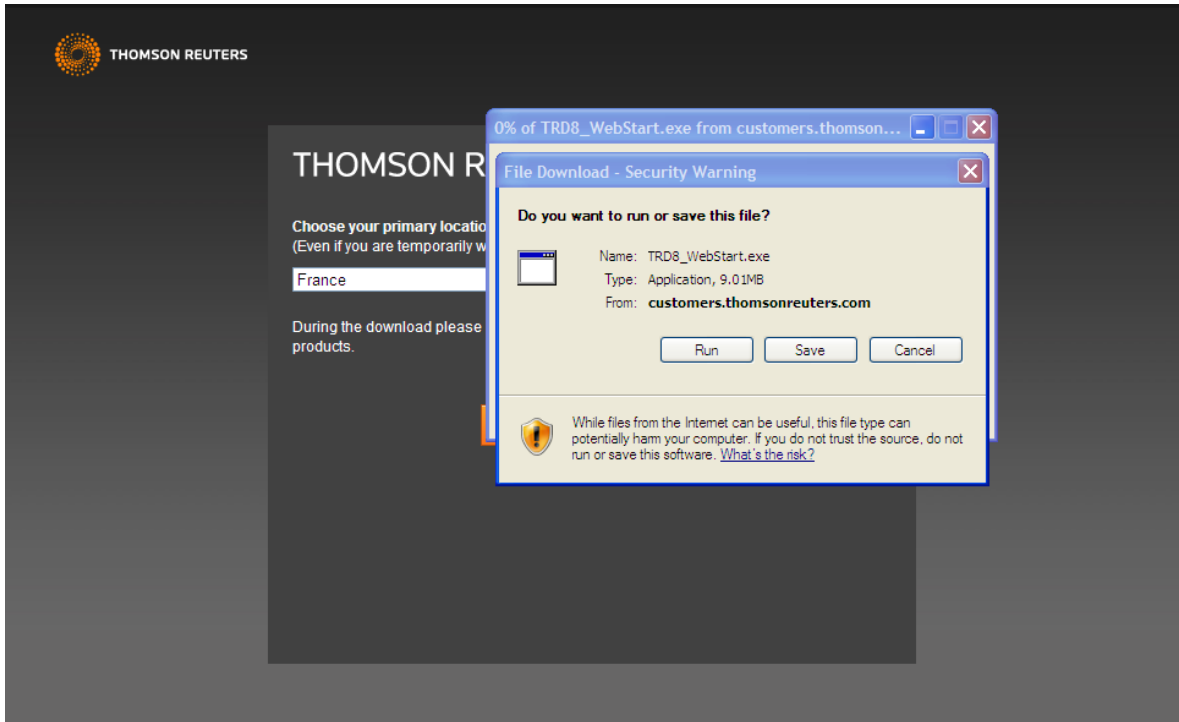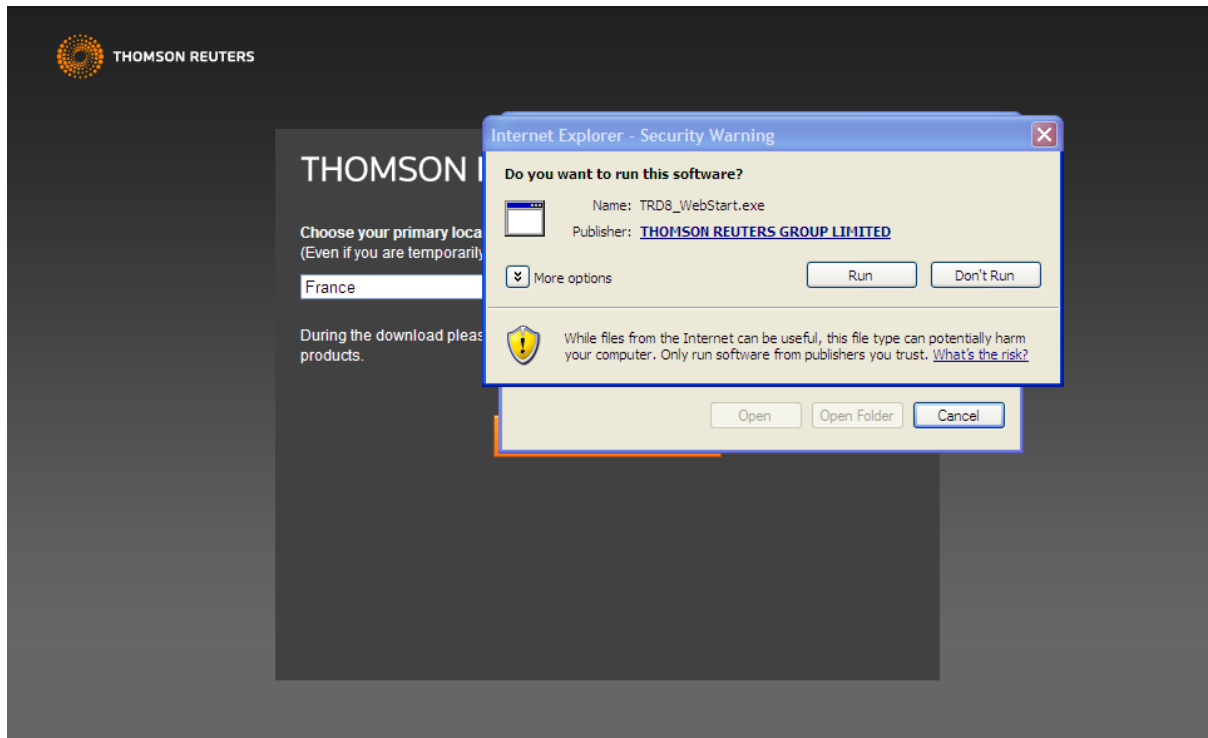
- The Eikon installer is downloaded locally to your workstation
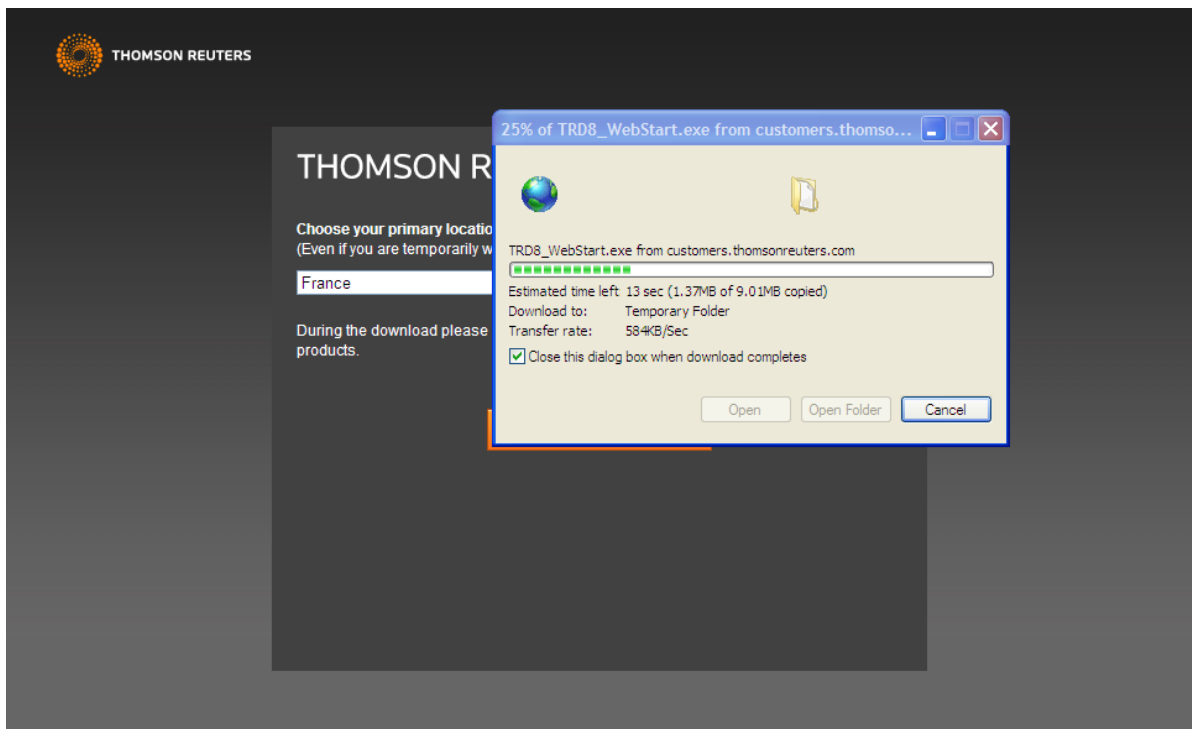
- Select the Run option on the Security Warning dialog

THOMSON REUTERS

- The following screen will be displayed, showing that the System test tool is evaluating your system
- Some warning messages may be displayed if your system does not meet all the minimum software and hardware pre-requisites. If this happens, please follow the instructions displayed on the screen.
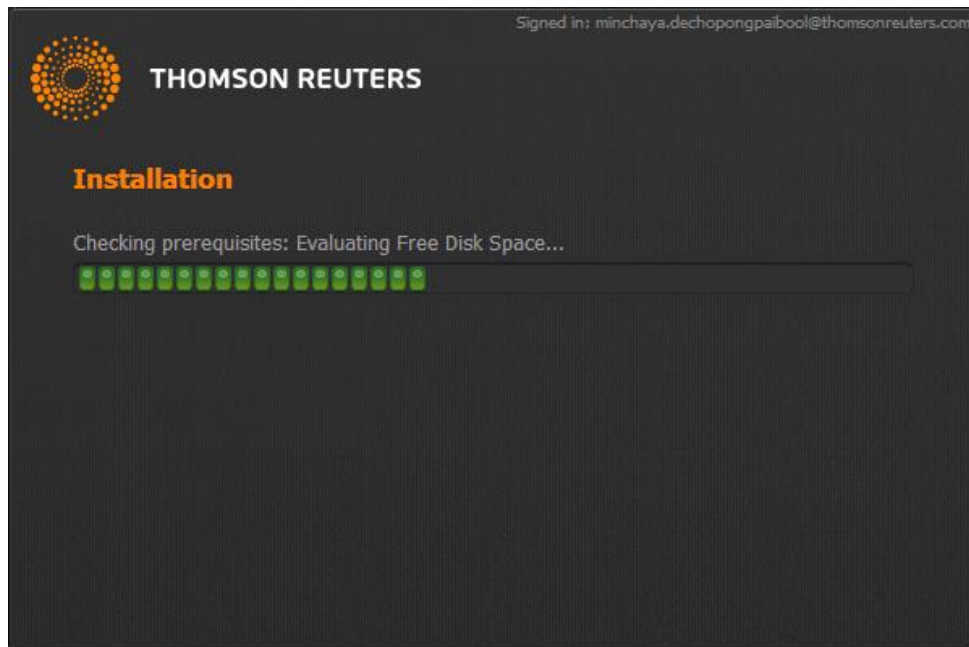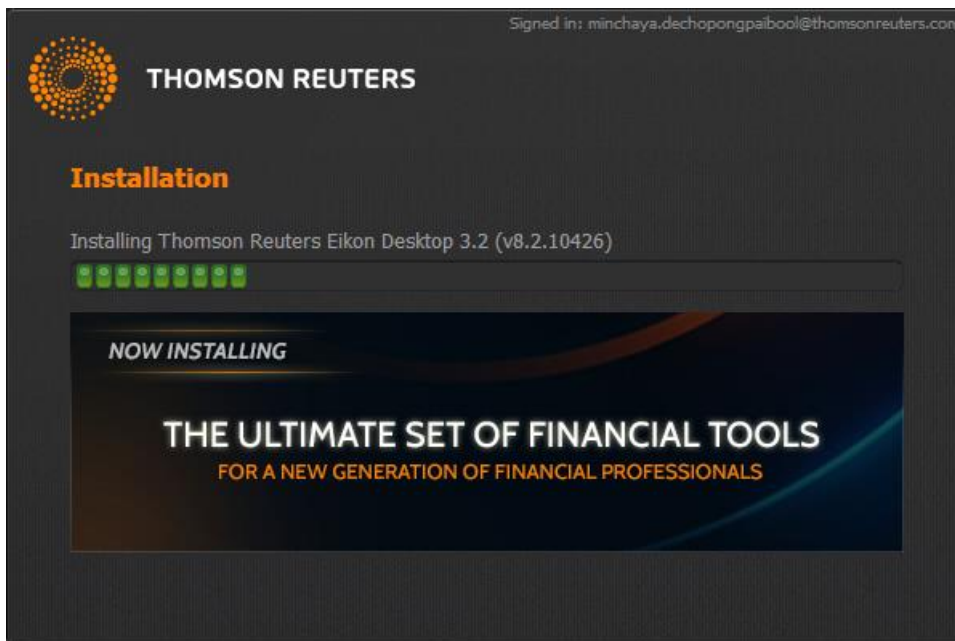

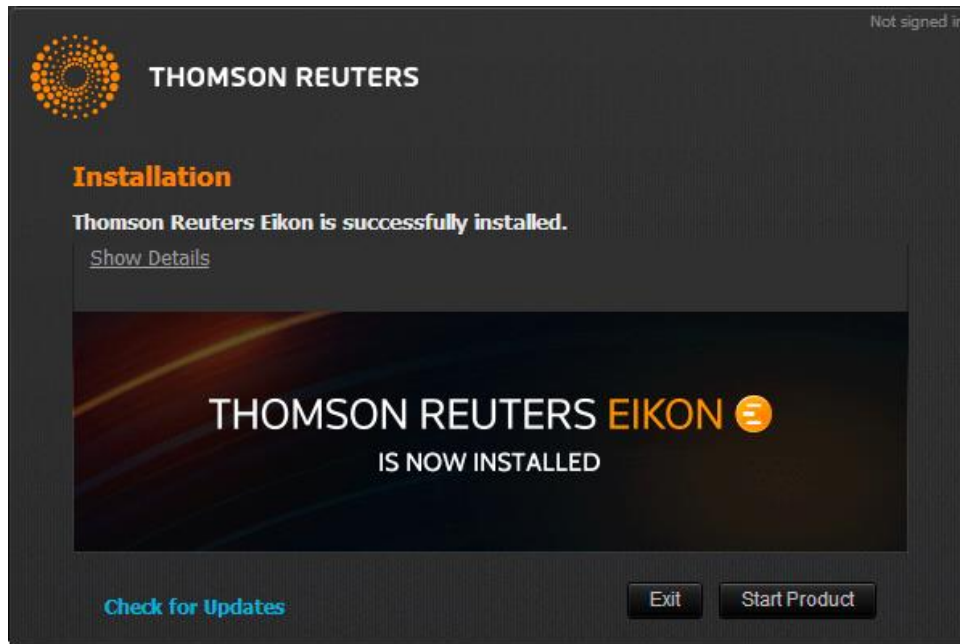- The installation package is downloaded from the update service:
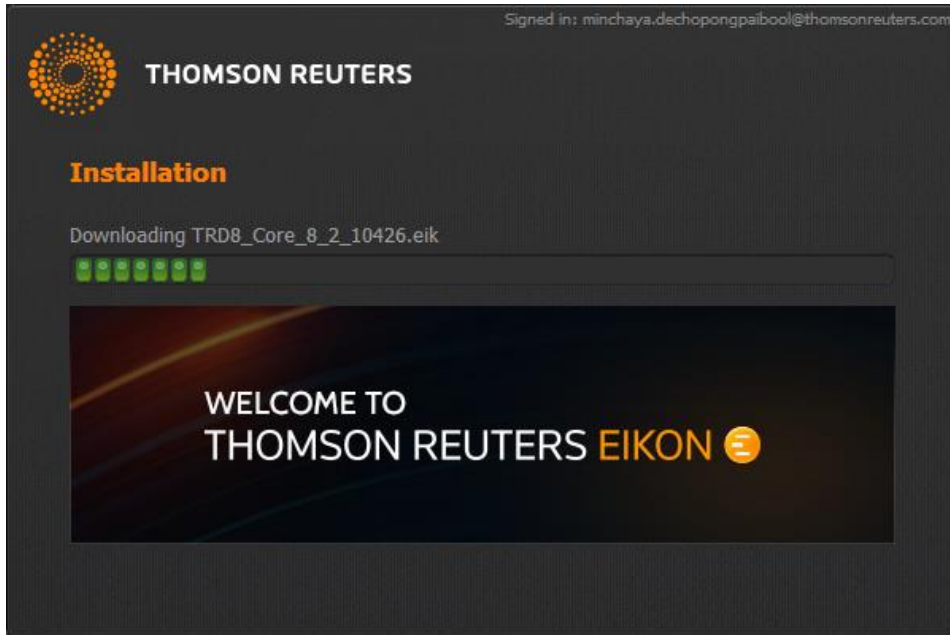
- The downloaded package is installed on your workstation

- At the end of the installation, if it was successful, you should see the following screen

- You can now start your Thomson Reuters Eikon desktop:

  If Thomson Reuters Eikon did not install successfully, please use the Contact Us button located in the top right corner of this link: https://customers.thomsonreuters.com/eikon/product_page.html to report the problem.

For more information

Send us a sales enquiry at

http://thomsonreuters.com/about/contact_us

Read more about our products at

http://thomsonreuters.com/products_services

Find out how to contact your local office

http://thomsonreuters.com/about/locations

THOMSON REUTERS