Use of Information Resources and facilities in High Ranking Management Institutes: A empirical research in Mumbai.

By,

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Abstract

Dr. S.R. Ranganthan a pioneer among the library science and related education. Libraries play vital role in Educational Institutions by acting as knowledge centers, information centers and so on. This research paper is an attempt to identify and examine the availability of information resources in high ranking management education institutes in Mumbai and in-depth study the services and facilities provided by the them.
Introduction

The information resources are an integral part of any library. Libraries are catalysts and facilitators. Users' expectations in today's world are touching to the sky, we should try to fulfill them.

This present study will assist to know the relevance and implications of information resources and services and facilities providing in high ranking management institutes in Mumbai.
# Review of literature

<table>
<thead>
<tr>
<th>Author Name</th>
<th>Title of the paper</th>
<th>Review</th>
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<tbody>
<tr>
<td><strong>Gill, Gurpreet (2012)</strong></td>
<td>‘Management education in India: a case study of selected B-schools’</td>
<td>Pont outs some drawbacks in present management education. Also observed ranking were different by different agencies</td>
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<td><strong>Khandare, Dhanishtha (2013)</strong></td>
<td>Information seeking behavior users of management institute libraries in Pune</td>
<td>The study was aimed to investigate the information seeking behavior of management users</td>
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<tr>
<th>Author</th>
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<tr>
<td>Kumar, Devendra(2013)</td>
<td>Use of electronic information resources and services among the teachers and students of IIMS Meerut: a case study</td>
<td>This study stated that new kinds of competencies, skills and experiences are required to respond to the changing the users needs.</td>
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<tr>
<td>David, L.(2012)</td>
<td>Increasing awareness and use of the libraries resources and facilities through relationship marketing strategies</td>
<td>This study point outs that marketing strategies involving the student and faculty to make library more visible</td>
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Research Gap

Prior research is based on identifying importance of information available in academic libraries, this research study elaborates information resources & library facilities available in highly ranked management institutes in Mumbai.
Objectives of Study

- To examine the availability of information resources available in high ranking Management Institutes in Mumbai.

- To study the use of services and facilities which are provided by High Ranking Management Institutes Libraries in Mumbai.
Hypothesis for the study

- There is a significant relation between ranked institute and resources available.

- Majority of libraries provide services and facilities in high ranking management institute in Mumbai.
Research Methodology

The researcher has used the descriptive method in the present study. The primary data collected through interview and observation techniques by a personal visit to the high ranking management institute. The secondary source of data collection includes journals articles, books, conference proceedings, thesis annual reports and internet. A well designed questionnaire based on the personal information, libraries usages, sources of information, library services, facilities, digitization etc.
## Sampling

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<th>Sr. No.</th>
<th>Items</th>
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<tr>
<td>1</td>
<td>Total high ranking Institute</td>
<td>9</td>
</tr>
<tr>
<td>2</td>
<td>Questionnaire circulated</td>
<td>9 institutes</td>
</tr>
<tr>
<td>3</td>
<td>Total Population final year students (4&lt;sup&gt;th&lt;/sup&gt; Sem.)</td>
<td>1080</td>
</tr>
<tr>
<td>4</td>
<td>Sample size</td>
<td>285 (as per Morgan table)</td>
</tr>
<tr>
<td>5</td>
<td>Per Institute</td>
<td>31 questionnaire circulated</td>
</tr>
<tr>
<td>6</td>
<td>Librarians</td>
<td>9</td>
</tr>
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Scope and Limitation of Study

High ranking institute in Mumbai identified by

Advanc’edge magazine, Careers360 magazines, Business India magazine (2016-17)

Times of India News paper

Study covered only conduct full time MBA
Conceptual Model of Research

High Ranking Management Institutions (9 management institutes in Mumbai) (Ranking done on basis of reports and accreditations)

Availability of information resources available in high ranking Management Institutes in Mumbai

To study the use of services and facilities which are provided by High Ranking Management Institutes Libraries in Mumbai

Information resources variables includes:
- books, journals/magazines,
- online databases,
- CD’s DVD’s etc.

Variables Include:
- Inter library loan
- indexing,
- abstracting service,
- online newsletter & online database
- OPAC facility,
- user survey,
- websites, blog,
- digital repository, bar-coding
Data analysis

(37%) libraries have more than 1 crore budget & above budget provision for current financial year i.e. 2016-2017. 2(25%) libraries have below 25 lakhs annual budget. 1(12.5%) library has 51-60 lakh rupees budget and another 1(12.5%) is having 61-70 lakh rupees annual budget. 1 (12.5%) library is not given response for this question. As per above observation libraries budget provision is very good and it is a positive sign for library.

From the above table and bar diagram it can be seen that, 6 (75%) libraries have all the information resources i.e. books, non book material, journals/magazines, newspapers, project reports, e-journals, e-books, online databases & reference books.
All 8(100%) libraries have Computers, printers, server and Xerox machine. It is found that 7(87%) libraries have scanners, as well bar code reader. And also have bar code printer. It is observed that majority of libraries fulfill all the requirement of equipments.

75%) libraries are fully automated, only 2(25%) libraries are partially automated.
Online resources

84% students are using e-databases which are subscribed their library. 72% students use e-books, 56% students use e-journals and 29% use CD Rom databases.

Audio visual collection

All 8(100%) libraries have CD’s/DVD/VCD. There are no microchips available in any library. 3(35%) libraries are have audio cassettes. 2(25%) libraries are have subject films.
75%) libraries are fully automated, only 2(25%) libraries are partially automated

(25%) libraries are using free library software i.e. Koha, 2 (25%) libraries are using Libsys software, 2(25%) libraries are using Slim library software. 1(12%) library is using soul & another 1(12%) library is using brainstorming (campus ERP) software.
(87%) libraries have fully computerized in circulations. All 8(100%) libraries are fully computerized in cataloging and indexing. 5(62%) libraries fully computerized in Acquisitions, 8(100%) libraries have OPAC and web OPAC system. 3(37%) are computerized in serial control. 2(37%) of libraries are computerized in reference and stock verification. And 1(12%) library is computerized in CAS, other series levels SDI. It is observed that majority libraries have computerized in the level of circulation, cataloguing, indexing, OPAC and Web OPAC.
Libraries are providing all necessary services to their users. 50% libraries are providing indexing and abstracting service. 37% libraries publish their newsletters.
100% libraries provide internet facility, 87% provide scanning & barcode, 62% provide online reference service. 50% are provide digital repository facility & 25% developed library blog.

(100%) libraries have online databases in their libraries. 6(75%) libraries have e-books and e-journal collection.
Main findings

Around 38% high ranking management institutes are government aided. While 38% are unaided. 87% high ranking management institutes are accredited by NBA. 13% is under process of NBA in academic year 2016-2017

100% libraries have open access system

It is found that there is regular use of libraries by the management students

In the high ranking institutes 25% have separate library building.
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100% libraries are having separate reading hall facility

Budget is very important for providing better services to users. It is observed that 37% libraries have a budget more than 1 crore. It is very good for building up library information resources and services.

All 100% libraries conduct orientation programs and 75% are conducting user survey
References


Thank you