# THOMSON REUTERS EIKON

### PC REQUIREMENTS THOMSON REUTERS EIKON 4.0

Document Version 0.6 Date of issue: 12 February 2014



THOMSON REUTERS<sup>\*\*</sup>

### CHAPTER 1 PC REQUIREMENTS

Windows 7		Windows 8		
OPE	ERATING SYSTEM			
•	Enterprise	•	Basic	
•	Ultimate	•	Pro	
•	Home Premium Service Pack 1 supported	•	32-bit & 64-bit versions	
•	32-bit & 64-bit versions			
REG				
•	Intel Core 2 Duo, 2.4GHz or higher	•	Intel Core 2 Duo, 2.4GHz or higher	
•	4GB RAM*	•	4GB RAM*	
•	1.6GB disk space	•	1.6GB disk space	
•	Color depth 32-bit	•	Color depth 32-bit	
RECOMMENDED TEMPORARY INTERNET FILES SIZE				
•	250MB (Required: 50MB)	•	250MB (Required: 50MB)	

\* 8GB of RAM is recommended for the 64-bit versions of Windows 7 and Windows 8 operating systems.

N.B. In cases where Thomson Reuters Eikon is installed on systems not meeting the hardware requirements, Thomson Reuters may not be able to assist or provide support with performance-related service requests.



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#### CHAPTER 2 REQUIRED SOFTWARE

SOFTWARE	RECOMMENDED VERSION	
Microsoft Office	<ul> <li>32-bit:</li> <li>Microsoft Office 2007 SP2 + KB968863 or KB2345035, SP3</li> <li>Microsoft Office 2010 + KB2405840</li> <li>32-bit and 64-bit:</li> <li>Microsoft Office 2010 SP1, SP2</li> <li>Microsoft Office 2013</li> </ul>	
Visual Basic for Applications (32-bit)	Versions 6.4, 6.5, 7.0, 7.1	
MSI Installer	Version 5.0	
Microsoft XML 3.0	Version 3.0 SP1 or higher	
Microsoft XML 6.0	Version 6.0 or higher	
Graphic API	DirectX 9.0 or higher	
Internet Explorer	<ul> <li>IE8</li> <li>IE9</li> <li>IE10</li> <li>IE11</li> </ul>	
Microsoft .Net Framework	<ul> <li>Microsoft .Net Framework Client Profile 4</li> <li>Microsoft .Net Framework 4 or higher.</li> </ul>	
Adobe	Acrobat Reader 7.0 or higher	

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## THOMSON REUTERS EIKON

## **GETTING STARTED GUIDE**

Document version 1.1 Date of issue: 19 April 2013



### CHAPTER 1 MACHINE PRE-REQUISITES

Refer to the Thomson Reuters Eikon PC Requirements document which is available on Customer Zone. Link: <u>https://customers.thomsonreuters.com/pazdocsunauth/pazDocs.aspx?did=529318</u>

Document version 1.1 Date of issue: 19 April 2013



### CHAPTER 2 STEPS TO INSTALL THOMSON REUTERS EIKON

Installing Thomson Reuters Eikon is a simple and straight forward process. In order to access the installation package, you need to have received your Thomson Reuters Eikon Welcome e-mail from Thomson Reuters. The e-mail contains your personalized identifier along with a unique address allowing you to activate your login on the Thomson Reuters Platform.

If you have received your Welcome e-mail and you have not yet activated your login, refer to the instructions included with the Welcome e-mail for the first steps to access Thomson Reuters Eikon.

If you have not received the Welcome e-mail and you do not have a valid Thomson Reuters Eikon login, please contact Thomson Reuters. You cannot install the product without a valid login.

The Thomson Reuters Eikon installation package is available at the following address: <u>https://customers.thomsonreuters.com/eikon/?</u>

Use this page if you want to install the product at home or on a secondary workstation.

The installation process is described below. You will require a valid, activated, Thomson Reuters Eikon login.

From the main Thomson Reuters Eikon installation home page, click on the "Install Product" button to initiate the installation:



• Clicking on the "Login & Download" button will display the Thomson Reuters Platform sign-on page





тномз	ON REUTERS		English	
THOMSON	I REUTERS EIKON			
User ID:	Hint: This is usually your work email add	Iress		
Password:	Forgotten your password?			
	<b>Sign me in automatically</b> Do not use if device is shared. Why?	Sign In	Cancel	
Customer Zon	e • ThomsonReuters.com • Ab	oout Us 🏮 Co	ntact Us 🔹 Help	

- Enter your valid ID and password and login to the platform. In case this is the first time you connect to Thomson Reuters Eikon, you should follow the instructions provided in your Welcome e-mail.
- You will be then redirected to the License agreement page.

THOMSON REUTERS EIKON 😑		
Software License	<u>^</u>	
Thomson Reuters Eikon is provided under license, subject to the relevant se contract agreed between the Customer and relevant member of the Thomso Group. You acknowledge that any user IDs and passwords used to access T Reuters Eikon cannot be shared. The Thomson Reuters Group owns all intel property rights in Thomson Reuters Eikon or has obtained from a third party supply them to you. You agree that you will acquire no proprietary rights to T Reuters Eikon.	vices I Reuters homson ectual he right to homson	
"Customer" means the entity which has authorized you to use Thomson Reu	ers Eikon.	
"Thomson Reuters Group" means the Thomson Reuters Corporation, Thoms PLC (including their successors) and any entity that, from time to time, is dire indirectly controlling, controlled by or is under common control of such entitie will be deemed to control another entity if it has the power to direct or cause of the management or policies of such entity, whether through the ownership securities, by contract, or otherwise.	on Reuters ctly or s. An entity he direction of voting	
🗹 I accept	Accept >	



- Check "I accept" and click "Accept" to move on to the download page.
- Choose your primary office location from the drop down menu and then click on the "Download" button.

	Choose your primary location   Choose your primary location   Choose your primary location   Choose you are temporarily working abroad)   France   Image: I	
_		

- The standard Internet Explorer file download message box is displayed as shown below
- Click on 'Run'.

**Note:** If you are installing on Windows Vista or Windows 7 with User Access Rights activated the default installation is a per-user installation. If you want to perform a per-machine installation you should save the installation starter locally to your workstation and then right click on it and select "Run as administrator".



THOMSON R Choose your primary locatio (Even if you are temporarily w France During the download please products.	0% of TRD8_WebStart.exe from customers.thomson       Image: Comparison of the second

• The Eikon installer is downloaded locally to your workstation

Choose your primary location         (Even if you are temporarily         France         During the download please products.         Open         Open Folder         Cance	e

• Select the Run option on the Security Warning dialog





TUONCONU	Internet Explorer - Security Warning
THOMSONT	Do you want to run this software? Name: TRD8_WebStart.exe
Choose your primary loca (Even if you are temporaril)	Publisher: <u>THOMSON REUTERS GROUP LIMITED</u> More options     Run     Don't Run
During the download pleas	While files from the Internet can be useful, this file type can potentially harm your computer. Only run software from publishers you trust. <u>What's the risk?</u>
	Open Open Folder Cancel

- The following screen will be displayed, showing that the System test tool is evaluating your system
- Some warning messages may be displayed if your system does not meet all the minimum software and hardware pre-requisites. If this happens, please follow the instructions displayed on the screen.

THOMSON REUTERS	Signed in: minchaya.dechopongpaibool@thomsonreuters.com
Installation	
Checking prerequisites: Evaluating Free Disk S	ipace

• The installation package is downloaded from the update service:





• The downloaded package is installed on your workstation

	Signed in: minchaya.dechopongpaibool@thomsonreuters.com
тномз	ON REUTERS
Installation	
Installing Thomson	Reuters Eikon Desktop 3.2 (v8.2.10426)
NOW INSTAL	LING
THE	ULTIMATE SET OF FINANCIAL TOOLS IR A NEW GENERATION OF FINANCIAL PROFESSIONALS

• At the end of the installation, if it was successful, you should see the following screen





You can now start your Thomson Reuters Eikon desktop: •

If Thomson Reuters Eikon did not install successfully, please use the Contact Us button located in the top right corner of this link: <u>https://customers.thomsonreuters.com/eikon/product\_page.html</u> to report the problem.

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